

Parental Complaints

If parents have a complaint about their child's safety they may wish to make a complaint. The flow chart below sets out how they can go about this.

How a parent can make a complaint.

I have a concern about my/a child's safety



I can talk to the class teacher.



If I am still concerned, I can talk to the Designated teacher for Child Protection (Mrs McElhone), or the Deputy Designated Teacher for Child Protection (Mr Kelly)



If I am still concerned, I can write to the Chairperson of the Board of Governors, (Mr Frank O'Neill) or Safeguarding Governor, (Mr Adrian Nugent.)



If I am still concerned I can contact the NI Public Services

Ombudsman on

0800 343 424





At any time I can talk to a Social Worker, the local Children's Services Gateway Team on 02837415285, or the PSNI on 02890259299

